Our Work

Audit and evaluate Board and Bureau programs and operations.

We assess the economy, efficiency, and effectiveness of the agencies’ programs and operations, including their supervision of financial institutions, compliance with laws and regulations, and internal operations. Our reports explain why we conducted the review, describe the issues we found, and recommend ways the agency can correct them. We do not manage agency programs or implement changes.

Investigate wrongdoing against the Board and the Bureau.

We investigate wrongdoing related to the agencies’ programs and operations committed by agency employees, contractors, or any other person or entity. We also investigate wrongdoing that hinders the agencies’ ability to supervise financial institutions within their jurisdictions—for example, a bank providing false information to agency regulators. Investigative cases may be criminal, civil, or administrative, with findings referred to the U.S. Department of Justice, the Board, or the Bureau.

Hotline

We evaluate allegations of wrongdoing against the Board and the Bureau (but we do not investigate consumer issues that an individual may have with their bank). To file a complaint, visit our website or call 800-827-3340. Complaints can be submitted anonymously. Board and Bureau staff are protected by law against reprisals or retaliation for bringing matters to us. Reserve Bank staff should refer to their Reserve Bank policy.